GoToConnect

POWERING WORK ANYTIME, ANYWHERE

Introducing work-from-anywhere bundles

A complete toolset to empower your entire organization, regardless of location–from unified communications and events, to password security, remote access, and contact center.

COMPARE PLANS	Standard+	Premium+
	Fully integrated business solution for phones, messaging and video plus password management and basic events.	Unified communications, contact center, virtual events, enterprise password security, and IT support.

CLOUD-BASED PHONE/CONTACT CENTER

	Standard+	Premium+
Auto Attendants	Unlimited	Unlimited
Ring Groups	Unlimited	Unlimited
Call Queues	Unlimited	Unlimited
Visual Dial Plan Editor	Unlimited	Unlimited
Multi-Site Compatible	Unlimited	Unlimited
Cloud PBX	✓	✓
Virtual Voicemail	✓	✓
Integrations	Popular and vertical-specific	Popular + Premium
Real-time analytics	✓	Advanced
Virtual Fax	✓	✓
Paging & Intercom	✓	✓
Automatic Recording	✓	✓
Agent Experience		✓
Supervisor Experience		✓
Customizable Dashboards		✓
Intelligent Call Routing		✓
Contact Center Admin Experience		✓

COLLABORATION/EVENTS

	Standard+	Premium+
Team Messaging	Yes	Yes
Meeting Participants	150	250
Video Conferencing Duration	Unlimited	Unlimited
Personal Meeting Room	✓	✓
Screen Share	✓	✓
Mobile App	✓	✓
Password Protection and Meeting Lock	✓	✓
25 Simultaneous Webcams	✓	✓
GoToWebinar Attendees	100	500
Accept Payments	✓	✓
Webcast Event	✓	✓
Polls, Handouts, Q&A	✓	✓
Full Service Registration and Reporting	✓	✓
Video Embedding		✓
Video Editor		✓
Certificates		✓
Source Tracking		✓
GoToRoom Software License		✓

SECURITY

	Standard+	Premium+
Number of Users	Unlimited	Unlimited
Password Management	✓	✓
Vault for Every Employee	✓	✓
Save & Autofill Passwords	✓	✓
Standard Two-Factor Authentication	✓	✓
Shared Folders	✓	✓
Security Dashboard	✓	✓
Contextual Access Policies		✓
1,200+ Integrated SSO Applications		✓
100+ Customizable Security Polices		✓
SSO Portal for Employees		✓
Adaptive Biometric Authentication		✓
Contextual Authentication Policies		✓
API Access		✓
Authentication Reporting		✓

ACCESS

Remote Diagnostics and Session reports		✓
Multi Session Support		✓
Secure End-to-end Encryption		✓
Secure Session Recording		✓
Unattended Installer		✓
Detailed Session Reports and Diagnostics		✓
Unattended Support		✓
Agent Console		✓
Reverse Screen Share		✓
Session Transfer		✓
In-session Chat		✓
Annotation Tools		✓
Multi-monitor Navigation		✓
File Transfer		✓

PRODUCT INCLUSION | POWERED BY

PRODUCT INCLUSION	POWERED BY
Cloud-Based Phone	GoToConnect
Contact Center	Support Center
Collaboration	GoToConnect
Events	GoToWebinar
Security	LastPass
Access	GoToAssist

LogMeIn
Be Limitless.

GoToConnect and our suite of solutions are offered by LogMeIn. At LogMeIn, we unlock the limitless potential of the modern remote workforce by connecting people to their customers, colleagues and digital lives: wherever, whenever, however.